

BRANDS HATCH
ROARING TWENTIES



GENERAL INFORMATION: QUESTIONS 1 - 11
FOOD AND DRINK: QUESTIONS 12 - 20
TRANSPORT: QUESTIONS 21 - 23

GENERAL INFORMATION

1. What is the dress code?

The theme is Roaring Twenties, so 20s-inspired attire is highly recommended. Black tie is optional. Jeans and trainers are not permitted.

2. Is there a cloakroom?

Yes, a free of charge cloakroom will be in operation but items are left at the owner's risk. A ticket will be issued and this will be required to collect items at the end of the night. If a ticket is lost, guests will need to wait until the end to see if any belongings have been left.

3. What is your under 18s policy?

The parties feature activities suitable for guests aged 18 and over. Guests aged 16-18 may only attend following prior agreement with MSV. We operate a Challenge 25 policy at the bar and photo ID will be required.

4. Will the disco or any of the entertainers use strobe lights?

It is not usual for our performers to use strobe effects, but if you are affected by strobe lighting, please contact us in advance of your party night.

5. What time does the evening start and what time does it finish?

Doors will open at 19:15 with welcome drinks from 19:20. Dinner will be served at 20:00 (call to dinner 19:45) and the bar closes at midnight. All guests will need to depart the venue by 00:30.

Please be aware that should you arrive late, dinner service will continue as planned so you may miss out on courses.

6. Will I need a ticket to access the venue?

No tickets are required but guests will be required to state their party's booking name

on arrival. Your booking name is as shown on your sales agreement.

7. What is the Rooftop SpeakEasy and how do I get there?

The Rooftop SpeakEasy is our fully heated rooftop lounge, housing our party games and a bar featuring speciality drinks. The Rooftop SpeakEasy is accessed via a flight of stairs. You will be provided with a password on arrival to access the SpeakEasy. Regrettably there is no step-free access to the Rooftop SpeakEasy.

8. Is there step-free access to the main party rooms?

There is a small lift which can accommodate one wheelchair. Please let us know if there are guests in your party with wheelchairs or those with impaired mobility.

9. Where is the smoking area located?

Smoking is not permitted anywhere inside the venue, however a covered smoking area with patio heaters will be located outside the front of the building in the car park.

10. Can I bring my own table dressings/gifts for my guests?

Absolutely, please call us in advance to arrange appropriate access times. Any table dressings should be discreet - i.e. no heavy corporate branding, and should not be intrusive to other guests.

11. What size are the tables and do I have to provide a seating plan?

Our tables seat a maximum of 12 guests (minimum booking of 8). You can complete your seating plan online (see Q12). This will enable us to provide an efficient meal service on your party night.

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ROARING TWENTIES



CHRISTMAS 2023

FOOD AND DRINK

12. How do I submit my guests' food & drink choices and table plans?

Approximately 4 weeks prior to your event the main contact for your booking will be sent login details for their personalised Christmas Party booking management system.

Food and drink choices, along with table plans, must be submitted online. You have until 14 days prior to your party night to submit these.

13. Can we run a bar tab?

Due to the number of different groups it is not possible to operate multiple bar tabs on shared party nights. However, we do offer two pre-paid drinks packages. Both are similar to bar tabs in that the choice of how much to spend lies with the organiser.

If you have hired a suite exclusively for your party night, then we are able to arrange a bar tab up to your chosen value. Please contact us for further details.

14. What is a Drinks Wristband?

We offer two categories of Wristband:

Alcohol Wristband - £40.50 inc. VAT each

Alcohol Wristbands entitle wearers to unlimited draught and bottled lager and beer, house wine by the glass, soft drinks and single measure spirits and mixers. No shots permitted. Prosecco will be available after dinner in the Rooftop SpeakEasy only.

Soft Drink Wristband - £19.20 inc. VAT each

Soft Drink Wristbands entitle wearers to unlimited soft drinks (including energy drinks) and non alcoholic sparkling cocktails in the Rooftop SpeakEasy.

You can order wristbands online via the booking

system (see Q12). You can pay online via credit or debit card or request to be invoiced for payment which must be received in full at least 7 days prior to your party night.

Please note; If you opt for wristbands then all members of your party must have one, however you may mix and match the wristband types. Guests can redeem one drink per visit to the bar (one drink per wristband). Wristbands are non-refundable. Only fastened wristbands will be accepted and unfortunately we cannot replace lost / stolen wristbands.

15. What if I don't want to buy wristbands?

We also offer Drinks Vouchers for party organisers for those who have a smaller budget. We offer two categories of Drinks Vouchers:

Alcohol Vouchers - £5.60 inc. VAT each

Valid for redemption against house wine by the glass, draft beer and lager, bottled lager or single measure spirits with a mixer.

Soft Drink Vouchers - £3.30 inc. VAT each

Valid for redemption against all serving sizes of draft and bottled/canned soft drinks including J20, energy drinks and orange juice and lemonade.

You can order Drinks Vouchers online (see Q12). You can pay online via credit or debit card, or request to be invoiced for payment which must be received in full at least 7 days prior to your party night.

Please note; Those with existing orders may order additional Drinks Vouchers on the night. We can refund any unused vouchers provided they are returned to us at the end of the night. Unfortunately we cannot replace lost / stolen Drinks Vouchers.

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ROARING TWENTIES



CHRISTMAS 2023

FOOD AND DRINK

16. Will we receive the wristbands/ vouchers prior to the party?

No, on arrival at the venue the main contact for your party (or nominated representative) will need to collect the wristbands/vouchers from security at the reception desk.

17. What complimentary alcoholic drink or soft beverage per guest will I receive?

We are offering guests the opportunity to choose between a selection of house wines for the table or a drinks voucher per person which can be redeemed at any point during the evening. The amount of wine will be calculated against the number of guests in your party. Vouchers can be redeemed against bottled lagers and beers, a glass of house wine, single measure spirits with a mixer or a soft drink. All members of your party must have either wine or vouchers (they cannot mix and match). Both the wine and vouchers will be placed on the table for you.

18. Can I pre-order wine?

Yes, you will have the opportunity to pre-order wine online (see Q12). Unfortunately, due to the overall capacity of the venue we are not able to facilitate other drinks pre-orders.

19. Can I bring my own wine/drinks to the party nights?

No, only drinks purchased at the venue may be consumed in the building.

20. What if I don't like the menu?

The menus are set but with three options available for each course, including a vegetarian option, we hope that there is something to suit all tastes. A Special Diets Menu, catering for most allergies and intolerances, is also available on request. You must inform us in advance of any special dietary needs.

Halal and Kosher meals can be arranged but we must receive at least 14 days' notice.

TRANSPORT

21. How do I get to Brands Hatch?

Brands Hatch is located just off the A20 and is signposted from both the M25 and M20 motorways. Head to the Brands Hatch Main Entrance and the Roaring Twenties Christmas party is located in the MotorSport Vision Centre, on the right hand side as you enter the gate.

22. Are there any local taxi companies?

If you require a taxi, we strongly advise you to book this in advance. Local companies are:

AMP Taxis – 07508 740 394

Swantax – 01322 662 666

Station Taxis – 01474 708 899

Diamond Taxis – 01732 820 063

Swanley Travel – 01322 668 300

23. Can I leave my car overnight?

Yes, however, you must collect your car no later than midday the following day. Please also remember that although there is 24 hour security at the venue, vehicles are left overnight at the owner's risk.